

BE THE BEST!



Customer Service & Recycling Guide



CART PLACEMENT

Garbage, recycling and mixed compostables carts will be picked up at the curb. Be sure to keep the carts at least 4 feet away from each other, and also 4 feet away from any obstacles, such as vehicles, mailboxes, basketball hoops, and telephone poles.



SET-OUT TIME

Please set out your carts by 6 am on your service day. Your collection time may vary due to weather conditions, traffic delays, or other issues.



HOLIDAYS

Our collection routes do not run on the following holidays:

- New Year's Day
- Thanksgiving
- Christmas

If your scheduled curbside pickup falls on or after a holiday during the week, your garbage and recycling will be delayed one day for the remainder of the week. See calendar on page 9 or visit our website.

CONTACT US

Email: info@dahldisposalservice.com

Web: dahldisposalservice.com

Toledo Office and Customer Service

380 NW 1st St.
Toledo, OR 97391

541-336-2932

Open Monday - Friday
8:30 am - 4:30 pm

Waldport Office

235 Dahl Avenue
Waldport, OR 97394

541-563-3888

Open Tuesday - Saturday
8:30 am - 4:30 pm
Closed Sunday & Monday

Toledo Transfer Station

5441 Hwy 20
Toledo, OR 97391

541-336-2932

Open Monday - Friday
8:30 am - 4:30 pm

Mailing Address for all locations: P.O. Box 357, Toledo, OR 97391



Our office and transfer stations are closed on the following holidays:

- New Year's Day
- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving
- Christmas Day



SECURING YOUR TRASH

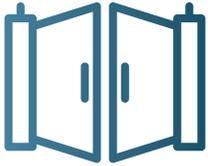
During high winds and winter storms, we recommend you set your carts out in the morning. If you use bungee cords to secure your carts on your service day, please let us know as an additional fee applies.



SERVICE LEVEL OPTIONS

We offer 95 gallon carts for recycling (blue lid) and mixed compostables (green lid), serviced every other week on alternate weeks. We offer three sizes of cart for garbage: 35, 65, and 95 gallons. Your garbage service frequency can be weekly, every other week, or once a month service. We provide service at the curb, with valet (walk-in) service available for an additional charge (*some restrictions apply, see next section*).





VALET SERVICE, ENCLOSURES, & GATES

For valet (walk-in) service, carts must be visible from the truck, and cannot be up any steps or on a raised porch. Our drivers must have a safe path of travel, without hazards, such as exposed roots or steep hills. If the cart is behind a fence, the gate must be open on service day. An enclosure must be easily accessible so carts can be wheeled out, requiring no lifting. *Additional fees may apply for these services.*



DRIVEWAY & STREET CLEARANCE

To keep your service safe and reliable, please make sure your street or driveway has at least 14 feet of vertical clearance and 14 feet of width, with trees and brush trimmed back. Our trucks are large and we may send multiple vehicles each week. This can add wear to your driveway, which we're not responsible for repairing.

For private roads, driveways, and bridges, we can only drive on surfaces that can safely support the weight of our trucks. Private bridges must have a posted weight rating or a current weight certification from a qualified professional before we can cross. *Additional fees apply for drive-in service.*



EXTRA TRASH

If you have extra trash that will not fit inside your garbage cart, please give us a call at least one working day prior to your service day. Extra trash must be bagged and set 4 feet apart from your carts or other objects. Bags of trash cannot exceed 60 pounds, and must be heavy-duty so they do not break open. If you have extra recycling, please call our office before setting it at the curb. *Additional fees may apply.*



UNWANTED ODORS

If your cart starts to smell awful, try rinsing it out with a non-toxic cleaner, such as vinegar and baking soda. Bagged trash keeps your cart cleaner. If needed, we can swap out your carts on your service day for an additional fee.



ON-CALL PICKUP

On-call pickup is suggested for residents who do not live locally year-round. We leave the carts at your residence and when you're planning on being in our community, please call or email us when you want us to empty the carts on your next scheduled service day. A minimum monthly fee applies and the carts are left at the residence year round.



MISSED PICKUPS

Accidents happen. If you missed your service day or we passed by before your carts were out, please call our office to discuss options. *Additional fees may apply.*



SERVICE DELAYS

Collection may be delayed due to inclement weather, mechanical issues, or driver availability. In most situations, we ask customers to leave their carts at the curb, and we will be there to collect them as soon as possible. Check our Facebook page and website for updates on service delays.



VISIT OUR OFFICE

Our main office is located at 380 NW 1st Street in Toledo. We are open to the public Monday - Friday, from 8:30 am to 4:30 pm. You can visit us to start or stop collection service, make changes to your current service, order a drop box, or get your recycling questions answered. *Please note, no cash payments accepted at this location.*

Visit our office on 1st Street in Toledo. We share this building with the offices for Table Mountain Forestry and Table Mountain Crushing.





MEDICAL SHARPS CONTAINERS

We accept medical sharps in approved containers at our transfer stations. We sell approved containers you can fill at home. The price includes proper disposal of the container when it is full. According to state law, medical sharps include “needles, IV tubing with needles attached, scalpel blades, lancets, glass tubes, and syringes out of their original sterile containers.” **MEDICAL SHARPS AND OTHER MEDICAL WASTE CANNOT BE PUT IN YOUR TRASH!** Sharps must be stored in approved containers. Milk jugs and coffee cans are not safe or acceptable forms of sharps storage.



FLUORESCENT TUBES & CFLS

Light tubes and Compact Fluorescent Light bulbs can be dropped off at either transfer station for a set fee per foot for tubes, and per bulb for CFLs. **THESE ITEMS CANNOT BE PUT IN YOUR TRASH OR RECYCLING CARTS.** Light tube ballasts are not accepted, and should be brought to the next Household Hazardous Waste Event. *Please see page 15 for more information.*



BULKY ITEMS: YOU CALL, WE HAUL!

We pick up appliances, mattresses, couches, televisions, and even bagged or boxed trash. Give us a call and we will give you a quote and schedule a pickup (this may not happen on your regular service day). Carry-out service is available for an additional charge. No pianos, no loose trash, and no piles of brush. Items cannot be up any steps or on a raised porch. *Additional fees apply.*



SCHOOLS

We offer a variety of services to our schools, including classroom visits, tours of our transfer stations, and Touch-A-Truck appearances. We also offer free consulting services to schools, which include everything from waste audits to advising staff on best practices for collecting materials inside the school buildings.

WARNING! BATTERIES ARE A FIRE RISK!

Please **DO NOT** put the following items in your trash or recycling due to the risk of starting a fire: lithium batteries, hot ashes, chemicals, fireworks, or ammunition. Lithium batteries come in standard sizes, but are also found in rechargeable power tools, e-scooters, and similar devices. If these batteries get damaged, they can start a fire that is very difficult to extinguish. Batteries of all types can be dropped off at our Transfer Stations at no charge. Chemicals should be brought to the next Household Hazardous Waste event (see page 15 for details). Call us with any specific questions.



WHY RECYCLE?

Recycling...

- Saves water, energy, and other natural resources like trees, minerals, natural gas, and oil.
- Makes for good stewardship and helps protect our environment for future generations.
- Reduces the amount of waste sent to landfills.
- Prevents pollution by reducing the need to collect new raw materials, which helps reduce your carbon footprint.
- Helps create jobs in recycling and manufacturing.
- May help lower your garbage bill by allowing you to switch to a smaller cart or less frequent service.

WASTE REDUCTION & REUSE

These 'R's are more powerful than recycling! Buying less stuff and reusing materials saves natural resources and energy, and reduces emissions from the production and transport of new goods. Here are some Waste Reduction and Reuse tips:

- Carry a reusable water bottle and refill it often!
- Take your own mug to the coffee shop.
- Carry canvas bags when grocery shopping.
- Buy loose fruits and vegetables.
- Use reusable containers for storing food and packing lunches.
- Refuse single-use plastics when possible.
- Buy in bulk to eliminate packaging.
- Shop at stores that re-sell clothing, furniture, appliances, and tools.
- Use cloth napkins instead of paper ones.
- Try to repair broken items before replacing them.

2025-26 SERVICE CALENDAR

JULY 2025						
S	M	T	W	T	F	S
		1	2	3	4	5
	7	8	9	10	11	12
	14	15	16	17	18	19
	21	22	23	24	25	26
	28	29	30	31		

AUGUST 2025						
S	M	T	W	T	F	S
					1	2
	4	5	6	7	8	9
	11	12	13	14	15	16
	18	19	20	21	22	23
	25	26	27	28	29	30

SEPTEMBER 2025						
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	8	9	10	11	12	13
	15	16	17	18	19	20
	22	23	24	25	26	27
	29	30				

OCTOBER 2025						
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	13	14	15	16	17	18
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	27	28	29	30	31	

NOVEMBER 2025						
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	24	25	26	27	28	29

DECEMBER 2025						
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	15	16	17	18	19	20
	22	23	24	25	26	27
	29	30	31			

JANUARY 2026						
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	26	27	28	29	30	31

FEBRUARY 2026						
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MARCH 2026						
S	M	T	W	T	F	S
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	16	17	18	19	20	21
	23	24	25	26	27	28
	30	31				

APRIL 2026						
S	M	T	W	T	F	S
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	27	28	29	30		

MAY 2026						
S	M	T	W	T	F	S
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	18	19	20	21	22	23
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JUNE 2026						
S	M	T	W	T	F	S
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	8	9	10	11	12	13
	15	16	17	18	19	20
	22	23	24	25	26	27
	29	30				

Mixed Compostables

Recycling

Holiday

Service occurs one day late for the rest of the week until Friday.
Friday's routes are serviced on Friday of a holiday week.

Toledo Office: 541-336-2932

Waldport Phone: 541-563-3888

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MIXED COMPOSTABLES - FOOD WASTE & YARD DEBRIS

Curbside compostables collection is available to all Dahl residential customers. Accepted materials include **all food, food-soiled paper, and yard waste**. See details on the next page. **NO** pet waste, restroom products, utensils, plates, or cups (even if they claim to be compostable!).

To help combat odors, mess and critters, consider using a paper bag to hold messy items, or freeze your food waste and place it in your cart on the morning of your collection day.

HOME COMPOSTING

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate.

To start a home composting system:

- Build or buy a compost bin, or just make a pile.
- Mix two parts greens (grass, leaves, and flowers) to one part browns (dry leaves, sticks, and twigs).
- Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, and coffee grounds). No meat or dairy products—these can attract rodents and flies and cause bad odors.
- Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.
- We do not recommend adding any cups, plates, utensils, or products and packaging that are marked “compostable.” Many of these items do not break down sufficiently in a home compost pile.

WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers and pesticides, and helps keep a useful resource from going to waste. Diverting material from your garbage cart may allow you to reduce your garbage collection frequency or the size of your garbage cart, which can lower your cost of service.



These items can go into your Black Cart with the Green Lid

ALL FOOD

Fruits, vegetables, meat, poultry, seafood, bones, grains, beans, pasta, cheese, eggshells

FOOD-SOILED PAPER

Napkins, paper towels, tea bags, coffee grounds/filters, wooden crates, sawdust

PLANTS

Floral trimmings, tree trimmings, leaves, grass, brush, weeds

TODA COMIDA

Frutas, verduras, carnes, mariscos, pescados, huesos, granos, frijoles, pastas, pan, queso, cáscaras de huevo

PAPEL MANCHADO POR COMIDA

Servilletas, toallas de papel, filtros y residuos de café, bolsas de té, cajas de madera, aserrín

PLANTAS

Ecortes de flores y árboles, hojas, césped cortado, malezas, hierbas



- Plastic bags/wrap/straws
- Styrofoam®
- Bottles and cans
- Aluminum foil
- Liquids
- Hazardous waste
- Paper products from restrooms

When in doubt, throw it out!



- Bolsas de plástico
- Espuma de poliestireno
- Botellas y latas
- Papel de aluminio
- Líquidos
- Desechos peligrosos
- Productos de papel de baño

En caso de duda, tirelo a la basura



CURBSIDE RECYCLING GUIDE

PLASTIC



Bottles, tubs, buckets, and rigid plant pots

Caps OK if screwed on.
All items must be 2 inches by 2 inches or larger.

METAL



Aluminum and steel cans, and scrap metal

Less than 10 pounds and 18 inches.

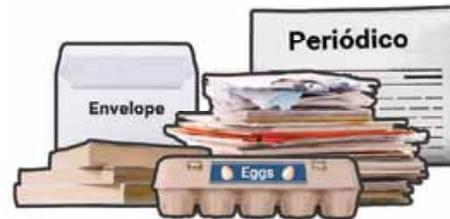
CARDBOARD AND CARTONS



Flattened cardboard, packaging boxes, and food and beverage cartons

Pizza boxes must be empty with no food residue.

PAPER



Newspaper, magazines, office paper, paper egg cartons, mail, paperback books, paper bags, and non-metallic gift wrap

NO!



No bagged recyclables



No batteries



No foam



No plastic bags or stretchy plastics
(store or depot drop-off)



No hoses, cords, or wires



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RECYCLING CONTAMINATION

Recent studies show that over 15% of the material in our curbside recycling carts are not accepted in our program. Recycling sorting facilities are asking for our help to clean up materials collected for recycling. Non-recyclable materials drive up costs associated with sorting these materials, which end up costing customers more money for recycling services. Help us to **Keep it Clean!**

Top contaminants that are recyclable elsewhere include:

- **Glass Bottles and jars** - collected separately at our transfer stations
- **Electronics** - collected separately at our transfer stations
- **Batteries** - collected separately at our transfer stations, includes power tools, button size, standard AA, AAA, C, D, 9V, etc.
- **Plastic Bags** - can be taken back to some local grocery stores
- **Shredded Paper** - Ask us about our confidential shredding options



Top contaminants that belong in the trash:

- Other Plastics - clamshells, plates, flatware, takeout containers, coffee pods
- Diapers, tissues and other personal care items
- Block Foam Packaging (polystyrene) & packing peanuts
- “Tanglers,” including rope, wire, garden hoses, extension cords, and holiday lights
- Do not bag your recyclables!

Materials accepted at our depots:

- Glass Bottles & Jars
- Electronics
- Motor Oil
- Paint
- Scrap Metal
- Non-Freon Appliances
- Batteries

Fees apply for some items:

- Florescent tubes
- Anti-freeze
- Old gasoline
- Tires
- Freon Appliances

See page 15 for more information.

TRANSFER STATIONS

Cleaning up around the home or wanting to self-haul a load of your garbage? Whether it's a few bags or large contractor loads we can handle and help you properly dispose of your garbage. We have two clean and conveniently located transfer stations to serve you:

Toledo Transfer & Recycling Center

5441 West Hwy 20

Toledo, OR 97391

541-336-2932

Open Monday - Saturday 8:30 am - 4:30 pm

South Lincoln Transfer & Recycling Center (Waldport)

235 Dahl Avenue

Waldport, OR 97394

541-563-3888

Open Tuesday - Saturday, 8:30 am - 4:30 pm

ASBESTOS

Oregon DEQ requires all construction debris loads to have asbestos paperwork for most residential projects certifying that the material is asbestos-free. By law, all commercial demolition debris must be tested and certified asbestos-free.

WOOD, YARD DEBRIS, & CONCRETE

Scrap wood such as plywood, lumber, pallets, etc., are currently only accepted as trash. Yard debris loads must be free of scrap wood or other garbage. Clean concrete loads are accepted only at our Waldport location. Please see attendant for current pricing.

PURCHASE OF SCRAP METAL

If you have less than 400 lbs. of metal, we accept it at no charge. If you have over 400 lbs., we will buy it from you at the current market rate. You will need a current government-issued PHOTO ID and must sign a declaration that the metal is not stolen. Items must be at least 95% metal. To avoid being turned away when you arrive, please call ahead if you are bringing in a car, aluminum boat, or other vehicle. Some of these may require asbestos testing. Vehicle titles are required and all fluids must be drained prior to arrival. *Fees apply for appliances with refrigerants (do not attempt to remove the coolant on your own!).*



HOUSEHOLD HAZARDOUS WASTE

Lincoln County and local garbage haulers work together to host an annual collection event for local residents at no charge. The date for 2026 has not been announced yet, but it will likely be a Saturday in July in Toledo. Many products in our homes can be hazardous to our drivers or the environment if not handled safely. Most chemicals found under your sink, in your garden shed, or your garage are probably hazardous. Look for words like “caution, flammable, or danger.” In addition to common items like paint, some other categories include:

Poisons: Pesticides, herbicides, fungicides, and other poisons

Heavy Metals: Products containing mercury

Corrosives: Acids, bases, and reactives

Not Accepted: Commercial waste, smoke detectors, chemotherapy waste, ammunition, fireworks, road flares, gunpowder, and explosives. Please call our office for options to properly dispose of these materials.



ELECTRONICS

Oregon E-Cycles is a free recycling program for computers, TVs, laptops, monitors, DVD players, VCRs, cable boxes, and game consoles. All batteries must be removed and dropped off in the batteries section. The program is funded by fees paid by consumers when they purchase new electronics. Bring items to our transfer stations in Toledo or Waldport (**limit of 7 items per household per day**). For large quantities, call ahead to make an appointment. All covered electronics are prohibited from disposal in the trash, commingled recycling, or scrap metal.



PAINT

You can drop off latex and oil-based paints at either of our transfer stations (limit of 5 gallons per household per day, no commercial customers). Paint thinner, stripper, and other products are not accepted with paint, but can be delivered to the HHW event (see above). All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit [PaintCare.org](https://www.paintcare.org) for details.

BILLING

Residential accounts are billed monthly in advance. Commercial and drop box accounts are billed monthly for the previous month. Bills are due upon receipt.

SET UP AUTO-PAY

We offer an automated payment system (ACH), that can deduct payments from your checking account. Please call our office to sign up for this program and we will send you an enrollment form.

ONLINE PAYMENT

You can pay your bill online by visiting our website, dahldisposalservice.com, and clicking on the “PAY BILL” button at the top right of the home page. You can make a one-time payment or set up a recurring payment on the website. *Additional fees may apply when paying by debit/credit card.*

CASH, CHECK, OR CARD PAYMENTS

To make a payment in person by check or credit/debit card, please visit our office at 380 NW 1st Street in Toledo. No cash accepted at this location. To make a cash payment, please visit one of our transfer station offices. You can also pay with a check by mail, or by calling our office at 541-336-2932.

We accept Visa and Mastercard at all of our locations and by phone.

Additional fees may apply when paying by debit/credit card.

MOBILE APP

We have an app! Use your smartphone to visit the iPhone app store (or Google, Android, etc.) and download the Dahl Disposal app. You can find out your service day, determine if this is recycling or mixed compostables week, and even enroll in text reminders. We also offer a Waste Wizard, a database tool where you can find out which items are recyclable and which are not. Our app also has a “You Call We Haul” request form so you can sign up to have bulky items hauled away (*fees apply for this service*).

STAY INFORMED

Follow us on Facebook and Instagram, enter our weekly Trivia Tuesdays contest, stop by our booth at community events, and check your bills for messages and inserts about new programs and service reminders.

FB: Dahl Disposal Service • IG: [@dahl_disposal_service](https://www.instagram.com/dahl_disposal_service)

SPECIAL EVENTS

We offer clear-stream racks, carts, tubs, and drop boxes for special events. Please call our office for details on renting this equipment.



DEBRIS BOXES

We offer 20, 30, and 40 cubic-yard drop boxes for your clean-up and remodeling projects. All construction debris loads must have a C&D form, and an asbestos survey may be required in some situations.

RENT-A-TUB

We can deliver a temporary 300 gallon tub to your driveway that is the perfect size for many clean-up projects.



Be The Best



Excellence Our commitment to be the best. To positively impact our customers and employees through accountability, innovation, and teamwork.

Integrity Our commitment to uphold our values in all that we do in an honest and moral fashion. To do the right thing, every time.

Family Our commitment to maintain a family business atmosphere that incorporates structure and organization, and that is engaged with our customers and our families while remaining independent.

Safety Our commitment to create a safe work environment by instilling habits that reduce risks, danger, and injuries to people and property.

Stewardship Our commitment to serving our families, communities, resources, customers, and environment for the long term.

COMMUNITY INVOLVEMENT

The Dahl family of companies has a long-standing relationship with our local communities. Community support is a core value that has been built into our business. We work to promote education and healthy, active lifestyles by supporting our local schools, youth sports, and scholarship funds.

Our family-owned company has proudly contributed over \$50,000 a year in donations and in-kind services to local community groups, organizations, and projects. We also donate trash and recycling services for community events, provide compost and landscape supplies to playgrounds and schools, and donate gift certificates to fundraiser events for silent auctions.

We ask that anyone making a donation request fill out a form by visiting our website and clicking on the “Giving Back” section. Our management team meets regularly to review requests, and we do our best to help as many groups as possible during the year.

COMMUNITY EVENTS

We LOVE a parade! We always look forward to participating in community events. They are a great way for us to say “thank you” to our customers. In addition to parades, we sponsor the Toledo Easter Egg Hunt and participate in events like National Night Out, Trunk or Treat, car shows, and more!





**Bark - Rock - Compost
WE DELIVER!**

Ask us about dump truck deliveries for large loads of rock.

Waldport
(South Lincoln Transfer Center)
235 Dahl Ave (off Crestline)
Open Tue-Sat, 8:30am - 4:30pm
(541) 563-3888

Toledo
(Toledo Transfer Station)
5441 W. Highway 20
Open Mon-Sat, 8:30am-4:30pm
(541) 336-2932

betterbarkandmore.com



idealministorage.com

Waldport
(541) 563-3888

Siletz
(541) 336-2932

Toledo
(541) 336-2932



P.O. Box 357
Toledo OR 97391

